

SUMMER 2024 INFO FACT SHEET

NAME OF THE HOTEL :		HEDEF KLEOPATRA	
DATE OF FACT-SHEET FILLING IN		4/10/2023	
NAME, POSITION AND EMAIL OF THE PERSON FILLING THE FORM		NURETTİN TAŞ - Front Office Manager	
CATEGORY OF THE HOTEL (STARS)		4*	
	YES	NO	
DOES HOTEL HAVE AN OFFICIAL REGISTRATION CERTIFICATE?	yes		OFFICIAL CATEGORY: 4*
CERTIFICATES		NO	
ISO		NO	
BLUE FLAG		NO	
GREEN FLAG		NO	
OTHERS			
BOARD (BB,HB,FB,AL,UA etc)	AI		
FOUNDATION DATE OF THE HOTEL			1996
LAST RENOVATION DATE AND RENOVATED FACILITIES			2021
AREA OF THE RESORT (m2)			10000
IS THE AREA SHARED WITH ANOTHER HOTEL? IF YES, specify the name of the hotel	IF YES,		NO
PHONE NUMBER			0 242 511 28 7
FAX NUMBER			0 242 511 28 7
WEB ADDRESS			www.hedefhotels.com
POST ADDRESS			Otogar çıkışı no:3 ALANYA.
LOCATION OF THE HOTEL PLEASE STATE THE NAME OF THE HOTELS NEARBY	ON THE LEFT (looking at the sea): Bus Station		ON THE RIGHT (looking at th
DISTANCE (Km) TO THE AIRPORT (name of the airport)			120 / Antalya
THE NEAREST TOWN TO THE HOTEL/DISTANCE (Km)			1/Centrum

CONTACT INFORMATION	NAME & SURNAME
GENERAL MANAGER	CANALP ÇAKIR
SALES MANAGER	Melike FİLİZ
FRONT OFFICE MANAGER	NURETTİN TAŞ
RESERVATION MANAGER	Melike FİLİZ

BUILDINGS	How many buildings	How Many Floors (including ground floor)
MAIN BUILDINGS	1	5
ANEX BUILDINGS	no	
BUNGALOWS	no	
VILLAS	no	
OTHERS, SPECIFY	no	

Does the hotel take deposit from the tourists upon check in? WHAT AMOUNT (PER ROOM/PER NIGHT/PER STAY)?	
Male accommodation accepted? If yes , please specify between which dates?	
Child accommodation accepted? If yes , which is above the age of children being considered?	
Is there Russian speaking staff (what departments)?	

OUTDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	
	100	
	70	
INDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea wa
	1-no	
	2-	
	3-	

AQUAPARK	YES/NO	FREE/EXTRA	AQUAPARK'S WORKING I
	no	no	
WHEN WATER SLIDES START WORKING (DATE)			

FOR DISABLED				
	YES	NO	PRICE	
POOL LIFTS (outdoor pool/indoor pool)		NO		
WHEELCHAIRS		no		
RAMPS		NO		
EQUIPPED ACCESS TO THE SEA		NO		
EQUIPPED ACCESS TO THE BEACH		no		

HOTEL FACILITIES	YES/NO	EXTRA/ FREE	PRICE (approximately)	Working hours
Spa center	YES	extra	changeable	08:00 - 20:00
Thalasso center	NO			
Beauty center	YES	extra	changeable	08:00 - 20:00
Hairdresser's	no			
Laundry Service	no			
Business Center	NO			
Internet Café/ corner	NO			
WI-Fi (specify in what places)	yes		lobby	
Pets Allowed	NO			
Doctor	YES	extra	changeable	on request
Amphitheatre	no			
Cinema	NO			
Shops	YES	extra	changeable	08:00-00:00
Money Exchange	YES	free		at reception
ATM	NO			
Credit cards accepted (VISA, Master Card, American Express etc)			YES (visa , master)	
Buggy Service at the hotel	NO			
Car Rental	YES	extra	changeable	at reception
Car parking (indoor/outdoor; free/extra)	YES	free		outdoor

CONFERENCE & MEETING		
CONFERENCE HALL'S NAMES	Sava 2 / 20 CAPACITY	SIZE (SQ.M)
no		

Special Event Services			
EVENT	YES/NO	FREE/EXTRA	Description (details, included services)
Honeymoon Setup	no		
Birthday Setup	no		
Holiday Setup	no		
Repeat Guests	no		

Sport / Fitness/ Health	YES/NO	EXTRA/FREE
GYM/FITNESS CENTER	no	
SAUNA	yes	free
TURKISH BATH	yes	free
MASSAGE	yes	extra
JACUZZI	no	
TABLE TENNIS	no	
BOWLING	no	
BASKETBALL	no	
VOLLEYBALL	no	
BEACH VOLLEY	no	
MINI FOOTBALL FIELD	no	
STANDARD FOOTBALL FIELD	no	
BICYCLE RENTAL	no	
AEROBICS	yes	free
MINI GOLF	no	
GOLF	no	
BILLIARDS	no	
COMPUTER GAMES	no	
WATER SKI (SPECIFY IF THE LICENSE IS OBLIGATORY)	yes	extra
WINDSURFING (SPECIFY IF THE LICENSE IS OBLIGATORY)	yes	extra
BANANA	yes	extra
PARACHUTE	yes	extra
CANOE	yes	extra
DIVING CLUB	yes	extra
WATER BIKE	yes	extra
SPORT SCHOOL/LESSONS, Specify kinds of sports	no	

TENNIS COURTS	YES/NO	EXTRA/FREE
TENNIS COURTS	no	
HOW MANY		
COURTS GROUND (HARD/GRASS/CLAY/ARTIFICIAL/OTHER)		
LIGHTING OF TENNIS COURT		
TENNIS EQUIPMENTS		
TENNIS LESSONS		

ANIMATION	YES/NO	EXTRA/ FREE	
DAY ANIMATION (POOL AND BEACH GAMES ETC.)	yes	free	

NIGHT ANIMATION (SHOWS ETC.)	yes	free	
ANIMATION LANGUAGES:	Russian,Türkish,English		
HOW MANY PEOPLE WORK IN ANIMATION TEAM	1		
WHEN ANIMATION TEAM STARTS WORKING (DATE)	with opening of the hotel		

DISCO	YES/NO	no
	Free/ extra	
	Drinks (included/not included)	

BEACH				
Distance from Hotel to the Beach	100m		Length of the Beach	
Private Beach	NO	Public Beach	YES	
Speciality of Beach:	Sandy	yes	Pebble	Sandy& Pebble
Entance to the sea (sand, pebble, corals and so on)				
Road Between Hotel and the Beach	Yes/ No	yes	Car Road	yes
Is There an Underpass Between Hotel and the Beach?	no			
Is There any jetty?	no	If Yes how many? Length		
Shuttle Service to Beach	YES	NO	FREE	EXTRA
		no		

	YES/NO	FREE/ EXTRA
UMBRELLA (ON THE BEACH)	yes	extra
SUNBED (ON THE BEACH)	yes	extra
MATTRESS (ON THE BEACH)	yes	extra
BEACH TOWELS	yes	extra
PAVILLIONS (ON THE BEACH)	no	

FOR CHILDREN				
CHILDREN'S POOL	YES / NO	yes	Separate Children Pool	
QUANTITY OF CHILDREN'S POOL	INDOOR			
BABY COT	YES / NO	yes	FREE/EXTRA	
MINI CLUB	YES / NO	no	no	
MINI CLUB'S WORKING HOURS				
CHILD AGES FOR MINI CLUB				
BABY SITTER	YES / NO			
BABY SITTER WORKING HOURS	no			
BABY SITTER RATES (PER HOUR)	no			
BABY CARRIAGE (BUGGY)	YES / NO	no	FREE/EXTRA/PRICE	
BABY POTTY	YES / NO	no	FREE/EXTRA/PRICE	
MENU FOR INFANTS (0-1 years old) (FORMULA, CANNED FOOD)	YES / NO	no	FREE/EXTRA	
MENU FOR INFANTS CONSISTS OF:	no			
CHILDREN'S MENU IN RESTAURANT	YES / NO	yes	FREE/EXTRA	
CHILDREN'S MENU CONSISTS OF:	macoroni,sausage,puree,chip			
BABY CHAIR IN RESTAURANTS	YES / NO			
IS THERE A PLAY GROUND	YES / NO	yes	INDOOR / OUTDOOR	
CHILDREN ANIMATION	YES/NO	yes	HOW MANY PEOPLE, SPEAKING LANGUAGES	

FOOD & BEVERAGES	
MEAL PLAN/ Board Description (BB/HB/FB/AI/other)	
The Concept is Valid Between the Following Hours (only for All Inclusive):	
Specify Local Drinks which are Included to the Concept:	Sayfa 4 / 20
Specify Import Drinks which are Included to the Concept:	ALL LOCAL DRINKS WITH ALCOHOL AND NON ALCOHOL,HOT

Mini Bar (if Included, Specify the Content)		
How Often is Mini Bar Refilled?		
Please Specify the Drinks/ Food Which are not Included into the Concept:		
Ice Cream service	YES/NO	no
For HB concept: is it possible to change dinner for lunch?	YES/ NO	

TYPE OF MEALS	HOURS	NAME OF RESTAURANT
BREAKFAST	07:30-10:00	MAIN RESTAURANT
LATE BREAKFAST	10:00-10:30	MAIN RESTAURANT
LUNCH	12:30-14:00	MAIN RESTAURANT
SNACK SERVICE	14:00-16:00	MAIN RESTAURANT
TEA TIME	16:00-17:00	MAIN RESTAURANT
DINNER	19:00-21:00	MAIN RESTAURANT
NIGHT MEAL	no	MAIN RESTAURANT

BABY EQUIPMENT IN MAIN RESTAURANT	YES/NO	FREE
Blender	NO	
Microwave	NO	
Baby food heater	NO	

SPECIAL MENU	YES	NO
DIET MENU		NO
VEGETERIAN MENU	YES	
GLUTEN-FREE MENU		NO

A'LA CARTE RESTAURANTS		
NAME	Cuisine	Worki
no		
LIMIT FOR FREE USAGE OF A'LA CARTE RESTAURANTS		
Please specify if there is a limit for free usage of a'la carte restaurants		
NO SHOW FEE		

BAR NAME	Free/Extra	Working hours
POOL BAR	free	10:00-23:00
BEACH BAR	extra	10:00-18:00

ROOM DESCRIPTION
Room Cleaning Periods (once a day, once a week.. etc.)
Please specify period of changing bed sheets (once a day, once a week etc.)

NAME OF ROOM TYPE (Standard, Family, Superior, Deluxe, other)	ROOM TYPE	ROOM TYPE
	STANDARD ROOM	PROMO ROOM
Total Number of Rooms	126	
ROOM AREA (M2) (Including Balcony and Bathroom)	Sayfa 5 / 20 26	

Rooms location (main building, anex, bungalow, other) MUST COINCIDE WITH ONE OF THE ABOVE MENTIONED BUILDINGS	main building	
Rooms location (FLOOR, if applicable for the room type)	floor	
Specify if room is two-storey (DOUBLEX)	no	
Year of room type last major renovation	2021	
How many rooms inside (just a bedroom/ living room and 1/2/3 bedrooms/ other)?	just a bedroom	
Interior door (a door between bedroom and living room or between 2 bedrooms)?	no	
Balcony, Terrace or French Balcony (specify !)	balcony	
Where balcony/terrace/french balcony is located? Bedroom (s)/living room/bedroom(s) and living room	bedroom	
View (garden/pool/street/parking/building/ sea/partial sea/other)	garden/pool/sea	
Is there window in the room? How many? Where (bedroom (s)/living room)?	yes/1/bedroom	
Floor Covering in the rooms (Carpet, Ceramic, laminate, other)	carpet	
Quantity of beds in the room. Specify exact quantity and type of beds: 1 french or 2 single beds/1 french+1 single bed/1 french +bunkbed, etc.	french + single bed	
Extra Bed (sofa/folding/ std bed/ other), in case of sofa - specify it's capacity (for 1 child, for 2 children, for 1 adult, for 2 adults)	folding	
Maximum Pax (Please specify if the children have to share bed with their parents)	2+1	
Does the second infant is accepted? For which room types?	yes	
Is it possible to provide baby equipment? (Blender, baby food heater, e.t.c) If yes , is it extra or free of charge?	no	
Air Conditioning (central/VRF/ split; working hours)	split	
Safe Box in the Room (electronic/by key)	yes/electronic	
Safe box (free or extra charge), PRICE	extra charge	
TV	yes	
Russian Channel (how many)	3	
Where TV is located - bedroom (s)/living room/bedroom(s) and living room	bedroom	
Telephone	yes / not direct	
How Many Bathrooms	1	
Shower cabin or Bathtub	cabin	
Bath amenities (please specify: soap, shampoo, shower gel and so on)	soap+ shampoo	
Bathrobes, slippers	no	
Hair Dryer in the Rooms	yes	
Wi-Fi/free or extra, PRICE	FREE	
Room Service (free/ extra)	no	
Mini Bar (free/extra)	Save 6 / 20 FREE ONLY WATER 1.5 LT	

Mini fridge (free/ extra)	no		
Kettle, tea/coffee set	no		
Possibility to rent an iron (for self-service), free/extra/Price	no		
Kitchenette (yes/no; specify equipment: microwave, cooking rings, pan, frying pan, sink, plates, spoons and etc.)	no		
PRIVELEGIES (ADDITIONAL SERVICES/FACILITIES)			
CD or DVD Player	no		
Jacuzzi (where: bathroom, terrace/balcony, outside)	no		
Direct Pool Access to the Private pool	no		
Direct Pool Access to the Sharing pool	no		
Individual sezlongs, where (balcony, terrace, by the pool)	no		
Private sauna	no		
Free Flower & Fruit Service	no		
Private butler, free/extra/price	no		
Other	no		
DISABLED ROOM	YES/NO	no	Total Number of Rooms
NON SMOKING ROOM	YES/NO	no	Total Number of Rooms
INTERCONNECTING ROOMS	YES/NO	no	Total Number of Rooms

KA HOTEL 4*

'7	
'9	
s.com	
AJ/ANTALYA	
ie sea): Kleopatra Dreams Beach	OPPOSITE (IN FRONT OF) Kleopatra Beach Restaurant

	E-MAIL
	canalp.cakir@hedefhotels.com
	reservation@hedefhotels.com ; reservation@hedefresort.com
	resort@hedefhotels.com
	reservation@hedefhotels.com ; reservation@hedefresort.com

ELEVATORS	QUANTITY OF ROOMS
2	129

no
yes/all seasons
YES/0-12,99
yes/reception-restaurant-animation

Sweet water/Sea water	Heating (when)	WORKING HOURS
Sweet water	no	08:00 - 19:00
Sweet water	no	08:00 - 19:00

ater	Free/ Extra	Heating (when; please specify the dates)	WORKING HOURS

HOURS	How Many Slides (for adults/ for kids)	Heated/not heated

DETAILED INFORMATION

TECHNICAL EQUIPMENTS (YES/NO)

soft

Hotel own Beach:		50m	
Private Part on the Public Beach		yes	
Platform	Length		
Sandy			
Public Promenade		YES	
Wood		Beton	
		Plastic	

How many times per day?

PRICE (approximately, per day or per stay)
changeable
changeable
changeable
changeable

yes	Section in adult pool	no
	OUTDOOR	1
free		
no		
s,meatball,fruits		
yes		
outdoor		
5		

AI
10:00-23:00
DRINKS AND COLD DRINKS.RAKI,VOTKA,GIN,BEER,WINE,COLA,FANTA,SPRITE,TEA,COFFEE E.T.C
none

no	Room Type	std
no	Room Type	
no	Room Type	